

# PRE & POST MARKET VIGILANCE SERVICES

Expert Compliance Services  
for Grocers and Retail from  
Arcus Compliance





## ABOUT US

We work directly with the world's leading electronic nicotine delivery system (ENDS) manufacturers, distributors and retailers to ensure robust regulatory compliance across global markets.

With many years' experience in navigating complex regulatory landscapes, we have built and developed our own processes and software to help your brand ensure compliance, quality assurance and consumer protection.

We have partnered with major distributors such as Phoenix to provide a complete product compliance review package for grocers and retailers, ensuring ongoing due diligence and best practice.



## OUR SERVICES

Don't leave your brand exposed to reputational damage caused by non-compliant products.

Our pre and post market vigilance services will give your business peace of mind, as well as providing a competitive edge in a fast-moving market.

Compliance file verification offers a detailed review of the relevant regulatory documentation, on an annual basis, to ensure that the products you are retailing have been properly and correctly notified.

Ongoing in-market purchases across your portfolio and lab testing services provide regular checks to ensure products remain compliant.

## OPTIONS



### COMPLIANCE FILE VERIFICATION

#### THE PACKAGE INCLUDES:

Product Submission Verification,  
Packaging Review,  
Safety Data Sheets Review,  
CE/UKCA Technical File Review,  
Safety Concerns System,  
Monograph & Banned Substances  
Screening, Stability Testing,  
Flash Point Testing,  
Declaration of Conformity



### ONGOING TEST PURCHASE & LAB TESTING

#### SERVICES INCLUDE:

Purchasing in Market;  
Capacity Testing;  
Nicotine Dose;  
Emission Testing;  
Heavy metals  
& Device Testing

# Compliance File Verification

This comprehensive service will ensure that any products your retail business stocks has the full compliance documentation in place.

## PRODUCT SUBMISSION VERIFICATION

We will check the existence of a valid notification on the MHRA portal and that ECIDs match.

## PACKAGING REVIEW

We will conduct a review of the packaging in accordance with the TPD/TRPR, EU/GB CLP regulation and CE/UKCA marking directives/ regulations to ensure all elements of the packaging are present. We are unable to ensure the validity of the elements without access to the product formulation, so only the elements can be confirmed.

## SAFETY DATA SHEETS REVIEW

We will ensure the presence of SDS and cross check them with the packaging to ensure data follows though correctly. We will also ensure that versions are updated within the 2 year period as required by CLP.

## CE/UKCA TECHNICAL FILE REVIEW

We will confirm the existence and compliance of CE/UKCA Declaration of conformity with all supportive documents - appropriate testing reports based on the product specification and technical files. This applies to devices only. It's unlikely we will get sight of all this in full due to the proprietary nature of the data, but verifying its existence is essential.

## SAFETY CONCERNS SYSTEM

We will confirm the existence of an appropriate system to record safety concerns around the product as per recital 45 and Article 20(9) of TPD/Article 39(1) of TRPR.

## MONOGRAPH & BANNED SUBSTANCE SCREENING

We will confirm the existence of a basic toxicological risk assessment in the form of monograph searches by ingredient and banned substance screening on final recipes.

## STABILITY TESTING

We will confirm whether stability testing has been conducted on the product and record testing results.

## FLASH POINT TESTING

We will confirm whether flash point testing has been conducted on the product and record the testing results and ensure they match the SDS data.

## DECLARATION OF CONFORMITY

We will obtain a signed DoC confirming that the product meets all required elements of the TPD/TRPR and hold on file.



## Ongoing Test Purchase & Lab Testing

Benefit from ongoing due diligence with optional extras, including test purchasing and laboratory testing services.

### PURCHASING IN MARKET

We will purchase product for testing, in-market from local stores. We will record batch numbers and provide receipts and store on record.

### CAPACITY TESTING

Gravimetric methodology for determination on liquid volume (where the chamber unit is weighed, emptied, washed and oven dried, then reweighed. The density of the liquid is determined. This is then used to calculate the volume).

### NICOTINE DOSE

An ISO17025 methodology to determined nicotine levels within the liquid and cross check to packaging.

Benefit from trusted, approved guidance. Our advice and processes have been endorsed by Trading Standards, offering enhanced levels of protection for your business when it comes to enforcement.

Get full peace of mind and rely on our expertise to ensure your products remain compliant.

### EMISSIONS TESTING

Test the carbonyl levels of the product and cross reference to the results that were submitted with the MHRA notification to ensure a match.

### HEAVY METALS & DEVICE TESTING

Test the device for heavy metals and cross reference to the results that were submitted with the MHRA notification to ensure a match.

## CONTACT US

For more information or to get started:  
[info@arcuscompliance.com](mailto:info@arcuscompliance.com)

Phone number:  
**+44 (0) 1597 800 420**





[www.arcuscompliance.com](http://www.arcuscompliance.com)